

On-Call Maintenance Technician

Guardian Property Maintenance is offering a unique opportunity to be an On-Call Only Maintenance Technician, working nights and weekends and some holidays, trading off every 2-3 weeks, depending on the number of O/C techs. This is a great opportunity for someone who wants to keep their day job yet wants to make some extra great income working a few hours per week (on average) during your off times.

Guardian is a locally owned company that manages and maintains single family homes, townhomes, and multi-unit apartment buildings throughout the Metro area. We have been voted one of Minnesota's Best Property Management Companies for 3 years running by the Minneapolis Star Tribune's annual Readers' Choice Awards, winning the gold medal for 2023 and have twice been recognized as "100 Best Companies to Work For" by Minnesota Business magazine.

About the On-Call Maintenance Tech position:

Role Responsibilities:

- Be available Mon-Thur 5pm – 9am, Friday 12pm until Monday 9am, and on observed holidays that fall on your week for emergency work orders. Scheduled on-call every 3rd week.
- Accept calls from our 3rd party service (not direct from residents) to determine responses to urgent maintenance issues.
- Complete a variety of emergency maintenance work orders in light plumbing, light electrical, repair, etc., throughout the Twin Cities Metro area.
- Move maintenance situations out of "emergency" to "stable" until a full repair can be made during regular business hours.
- Coordinate with vendors on emergencies that are beyond the scope of maintenance tech handling, such as "no heat" issues being dispatched to an HVAC vendor.
- Effectively communicate with customers and office team.
- Provide exceptional customer service to clients (owners & residents) when completing work orders.

Ideal Candidate:

- 2+ years of residential maintenance tech experience
- Experience in troubleshooting, repair, and installation of common household issues
- Motivated self-starter with strong work initiative
- Ability to work independently
- Exceptional customer service skills
- Strong problem-solving skills
- Strong communication skills
- Ability to use up-to-date technology
- Positive attitude
- Reliable transportation and necessary tools for use on the job
- Boiler License a plus
- Bilingual, a plus

Why work with Guardian Property Maintenance?

We are truly guided by our core values of:

- Honesty and Integrity
- Culture of Support and Service
- Hold ourselves accountable to the idea of “Good, Better, Best”
- Life Balance and Work Accountability
- Laughter and a Positive Attitude

Compensation:

- \$45/hr. for all work performed
- Guaranteed minimum of \$250 for your on-call week if your hours are less than 5.5 hours
- Monthly bonus for each month completed of \$500 if o/c every 2 weeks, or \$300 if o/c every 3 weeks. (Depending on if there are 2 On-Call Maintenance Techs on the rotation, or 3 On-Call Maintenance Techs on the rotation)
- Paid work time from the time you leave your home until you return home, door to door
- Mileage reimbursed at \$0.67 per mile driven, door to door
- Company cell phone provided

Guardian is an Equal Opportunity employer. If you are seeking a culture of driven employees and supportive teamwork and have experience in property maintenance or handyman work, then Guardian Property Maintenance is looking for you! If you share our values, and are looking to contribute to a committed team, please apply for our open position at www.guardianprop.com/careers .